



WHEN WE CREATE A GOOD BRAND, WE OPEN A PORTAL TO THE FUTURE.

Questionnaires

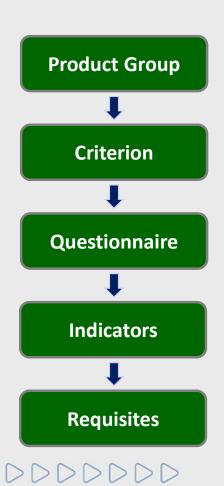
I. Objectives

After reading this training module, you will be able to:

- 1. Understand the concepts of the Petrobras evaluation process:
 - Understand what a Product Group is;
 - Understand the evaluation Criteria;
 - Understand how the concepts of "Requisite", "Indicator", and "Questionnaires" relate to each other in the evaluation process.
- 2. Fill the available questionnaires to continue the evaluation process.



Concepts



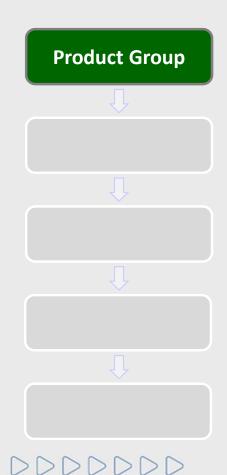
This document presents the feature "Questionnaire", where the forms of the open questionnaires can be found.

Initially, the following concepts are described:

- Product Groups
- Evaluation Criteria
- Questionnaires, indicators and requisites



Concepts



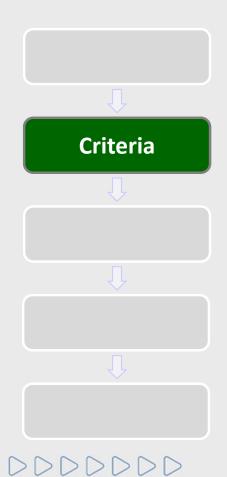
What are the product groups?

Product Groups are divisions at the supply lines, where similar items are gathered. They are divided into:

- Simplified product groups registry: require only "Legal" and "Technical" evaluation criteria with simple requisites.
- Complete product groups registration: require the evaluation of varied aspects, such as technical capacity, economic situation, regularity, quality, security and environmental management system.



Concepts



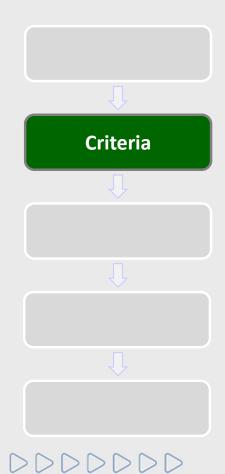
Which are the evaluation criteria?

The companies of the Complete or Simplified Registration are evaluated through previously established Criterias, which may differ according to registration, supplier type and selected goods. The Criterias are described below:

- Economic: Requisites and indicators that evaluate the economic and financial results of the company.
- Managerial: Requisites and indicators set that evaluate the implantation guide of the Quality Management System, measuring the commitment with the quality and continuous improvement, appreciating and stimulating the certification according to the ISO 9001 standard.



Concepts

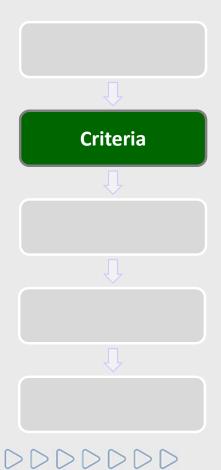


Which are the evaluation criteria? (continuation)

- Legal: Requites and indicators set that evaluate the regularity of the companies based on their legal obligations with the market, the government organizations and society.
- Technical: Requisites and indicators set that evaluate the technical capacity, supply tradition, technical poise and eventual homologations and specific qualifications of the product which is the evaluation object.
- SMS: Requisites and indicators set that evaluate the implantation guide of the Security, Environment and Occupational Health Management System, appreciating and stimulating the certifications according to the ISO 14001 and OHSAS 18001 standards.
- Accreditation: Requisites and indicators set that evaluate the resellers on the accreditation process.



Concepts

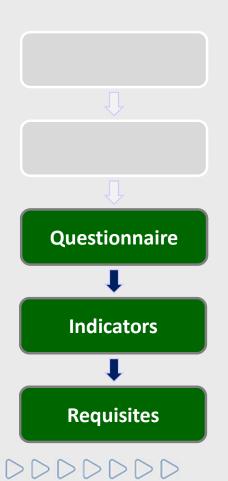


Which are the evaluation criteria? (continuation)

• Due Diligence Integrity (DDI); is part of PCPP Petrobras Corruption Prevention Program. This criteria will raise information about goods or services suppliers over its own reputation, trustworthiness and transparency in the conduct of their business practices and, where applicable, its managers, owners partners and shareholders.



Concepts



What are questionnaires, indicators and requisites?

The Petrobras evaluation process is based on questionnaires composed by one or several indicators which evaluate the candidates to supply goods.

These indicators gather the requisites based on the topic to which they are related.

For the evaluation process to be continued, some requisites must be accomplished, following previously established criteria.

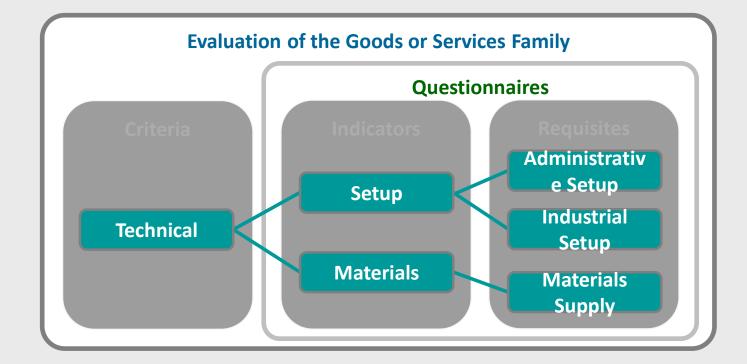


Concepts

Product Group Criteria Questionnaire **Indicators** Requisites

DDDDDDD

In the picture below, an example of the relations among the items is shown:

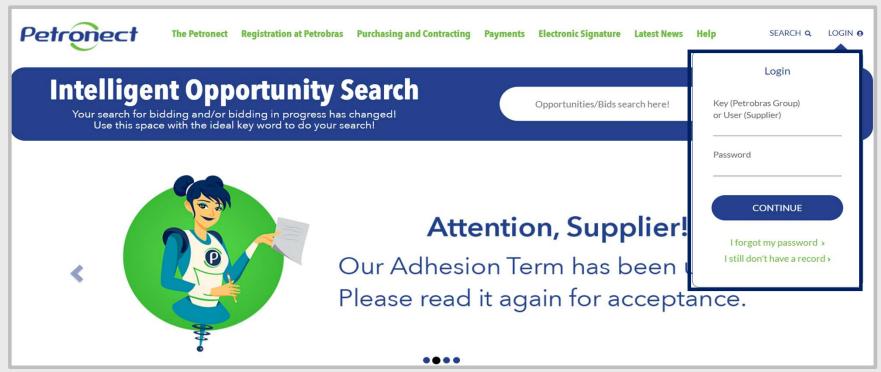




III. How to Access

How to Access the feature "Evaluation Questionnaires"

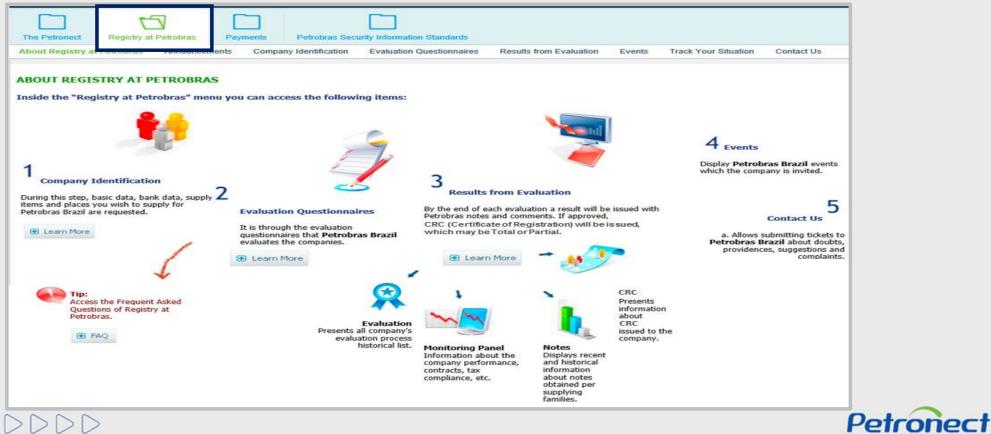
In the Portal home page, a username and a password must be informed in order to access the restricted area.





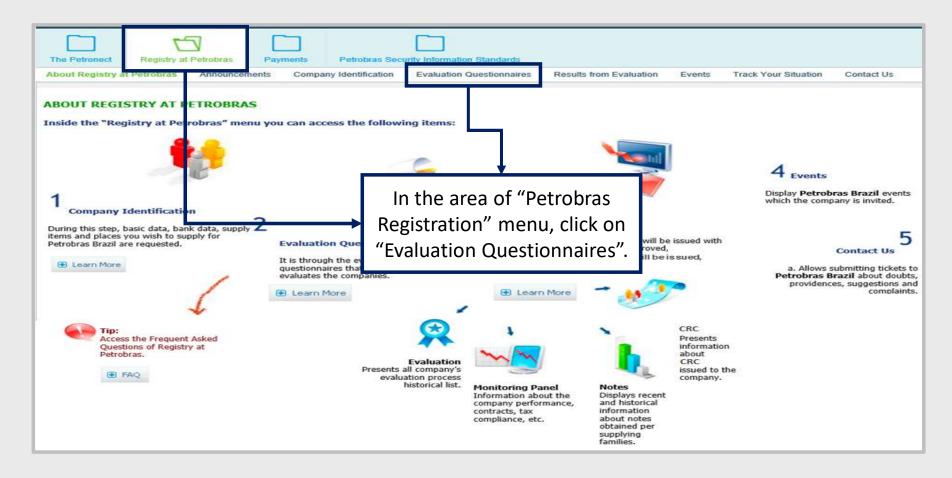
III. How to Access

After logging in, a menu will be displayed. Click on "Petrobras Registration" to view the menu registration options.



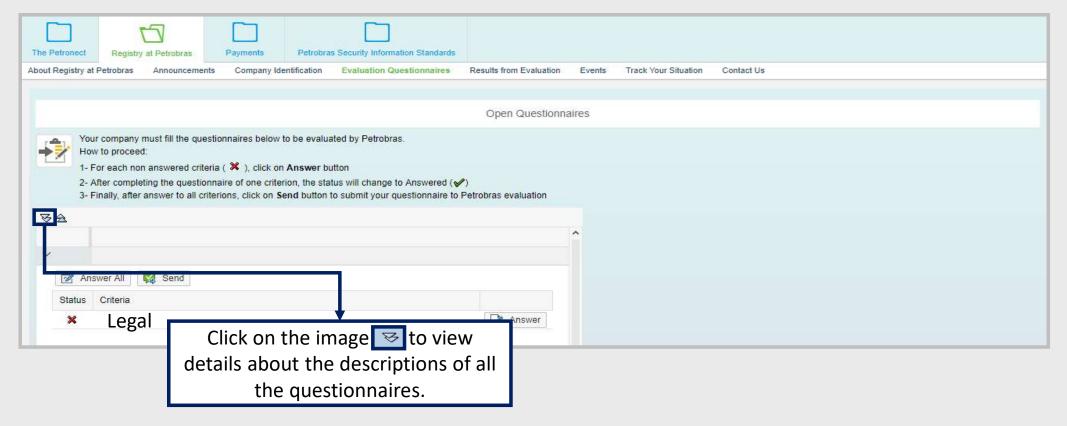


III. How to Access





In this page, the open questionnaires of the company will be listed.



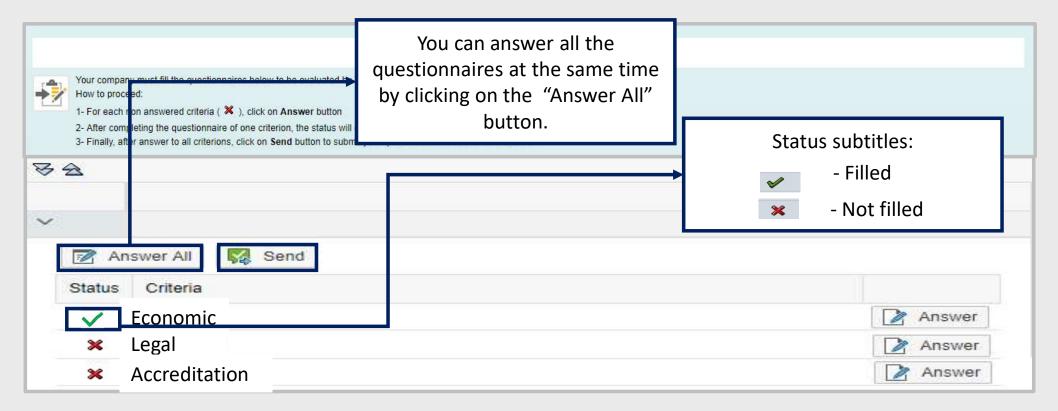




The Economic, Legal and Accreditation questionnaires will be displayed.





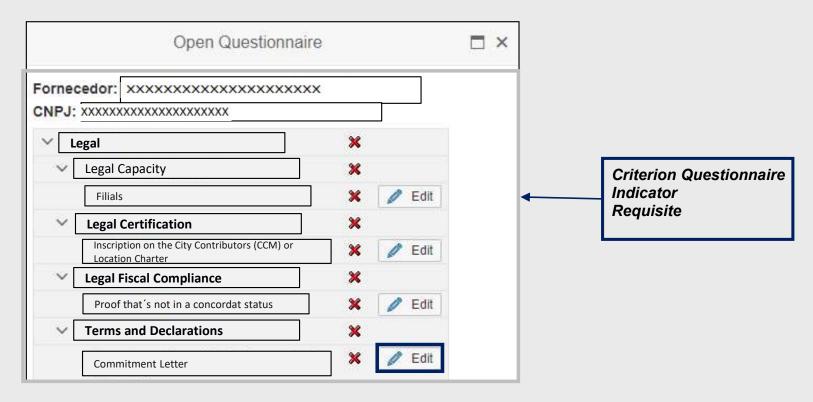


The incomplete questionnaires are the ones which have the status. Click on the "Answer" button located on the corresponding line to fill the questionnaire.



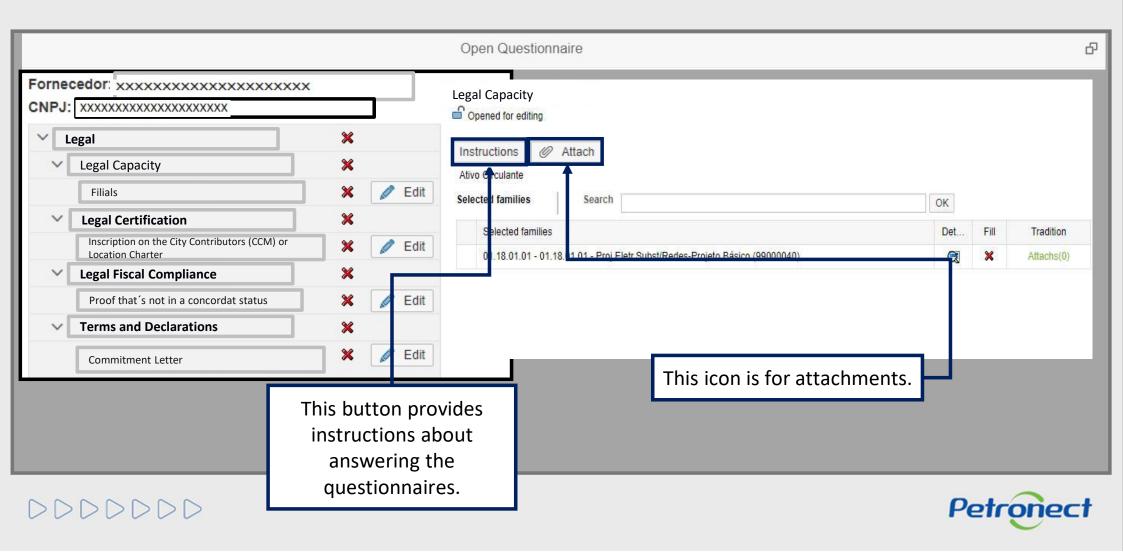


When you click on the "Answer" button, the page below is shown. It is possible to view the questionnaire information with more details.



Choose one requisite and then click on the "Edit" button to answer the form. A new window displays the fields with the necessary information.

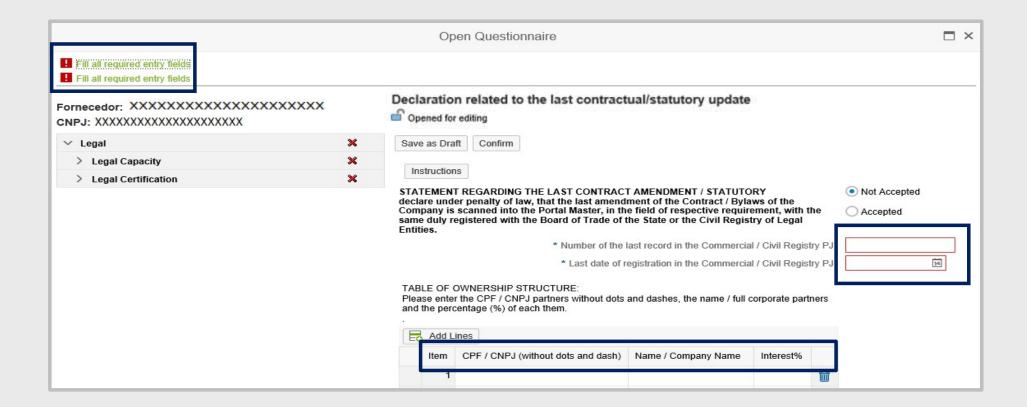




Every data change can be saved by clicking on the "Save as Draft" button. The updates can also be confirmed through the "Confirm" button.

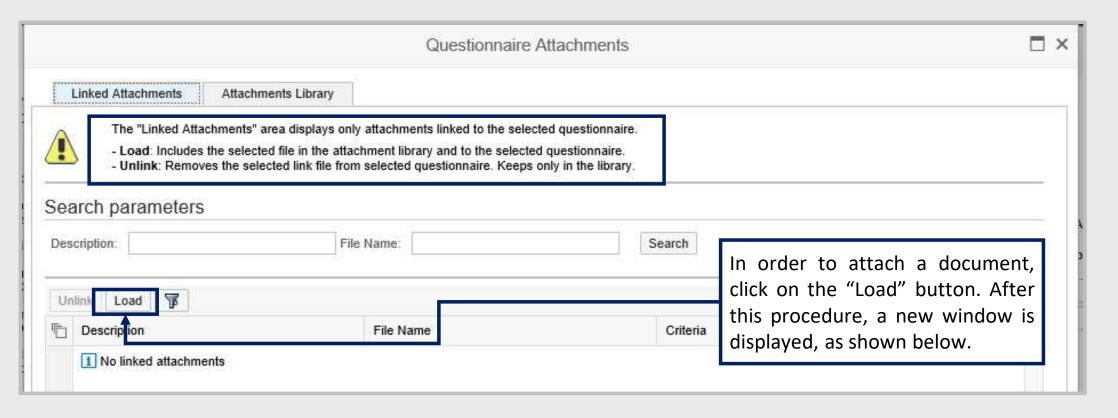
			Open Questionnaire	6
Fornecedor XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX			Anexo A Opened for editing	
~ mmm	×		Save as Draft Confirm	
✓ Due Diligence	×		Integration Laboratory (20 Ather)	
Anexo A	×		Integration Instructions @ Attach 1. General Information:	
Anexo B	×	<i>▶</i> Edit	1.1. Registration information	
			1.1.2 Address of the head office, branches and representation offices in Brazil or abroad. 1.1.3 Business Scope.	
			PERG_ANEXOA_1.5 Yes No	
				Close





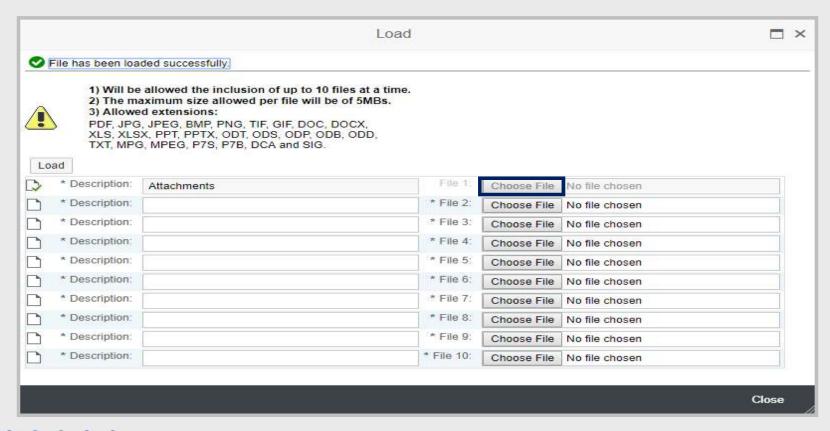


The following message appears when the attachment of a document is required.





Click on the "Choose File" button to attach a new document in the "Load" sheet.

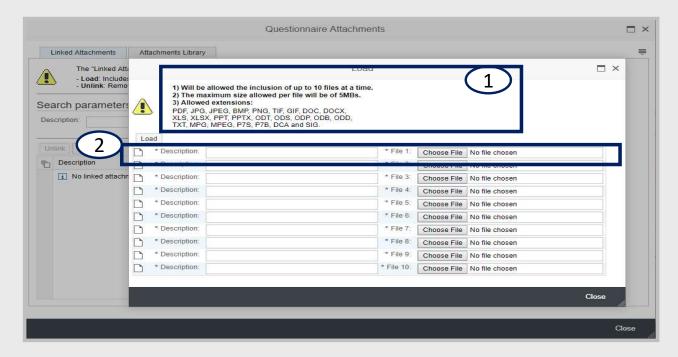






The screen will show a relevant information about adding attachments, such as maximum size and allowed extensions.

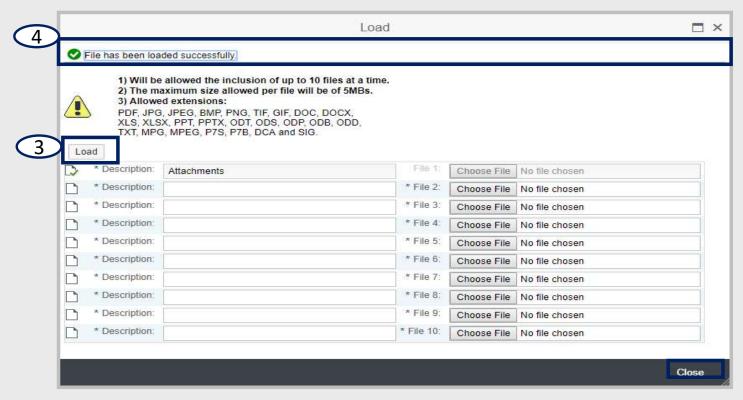
The "Description" field should be filled with the name of the document to be attached. To fill the "File" field, click the "Choose File" button and find the file on your computer that will be attached.





After finding the file, click on the "load" button.

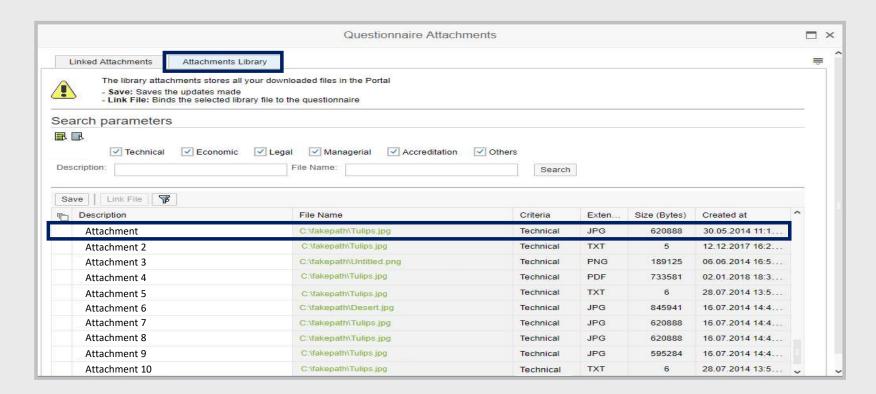
The successful message appears on the page. Click on the "Close" button.







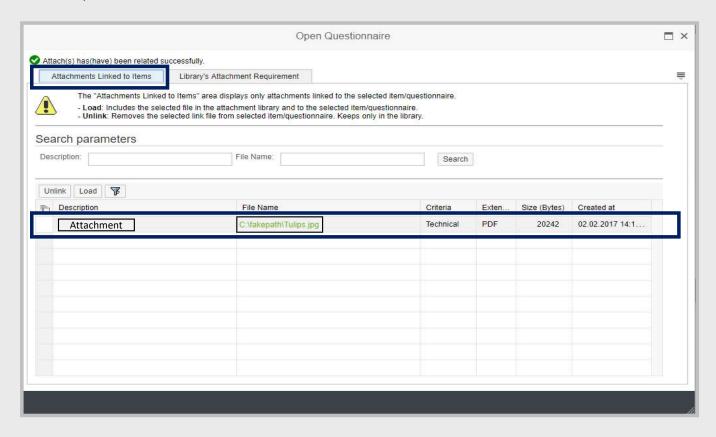
After loading the file successfully, a table of the "Attachments Library" sheet is displayed, as shown below.







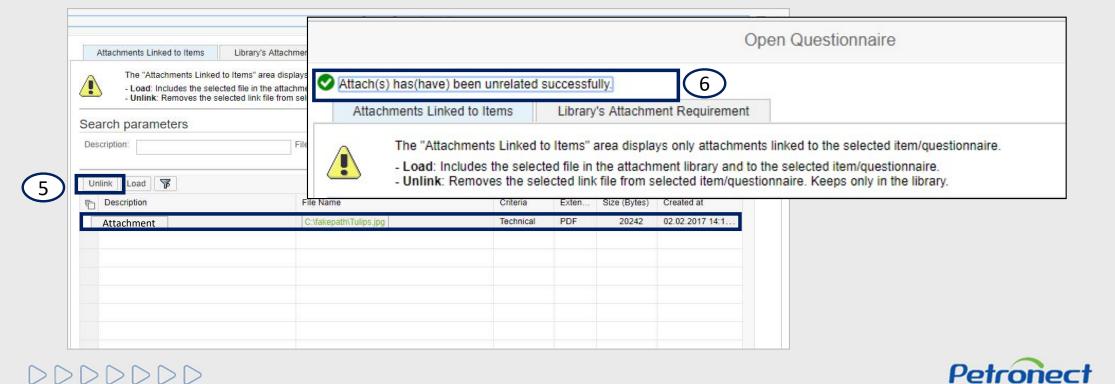
The attachment will be related automatically to the requisite. Select the sheet "Linked Attachments", as displayed in the picture below, to check the document:



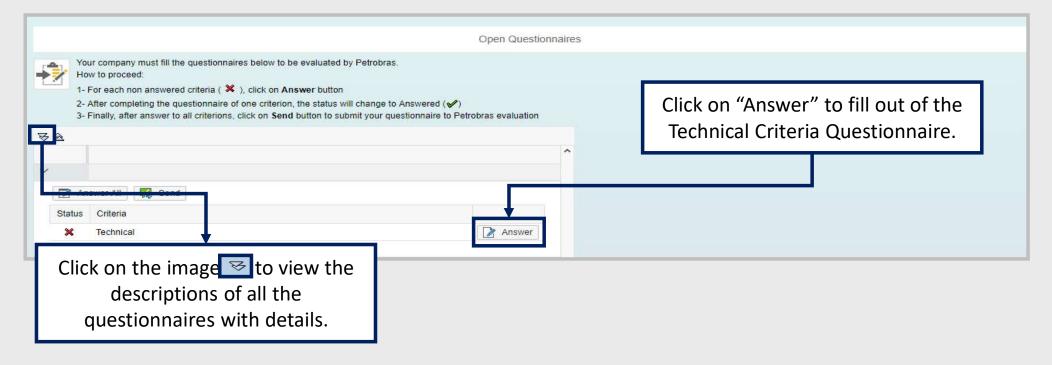




- 5. In the "Linked Attachments" sheet, select the gray square beside the name of the document to unlink the document from the requisite. Click on the "Unlink" button with the selected document.
- 6. After this procedure, the information "Attachment (s) unlinked successfully" will appear.

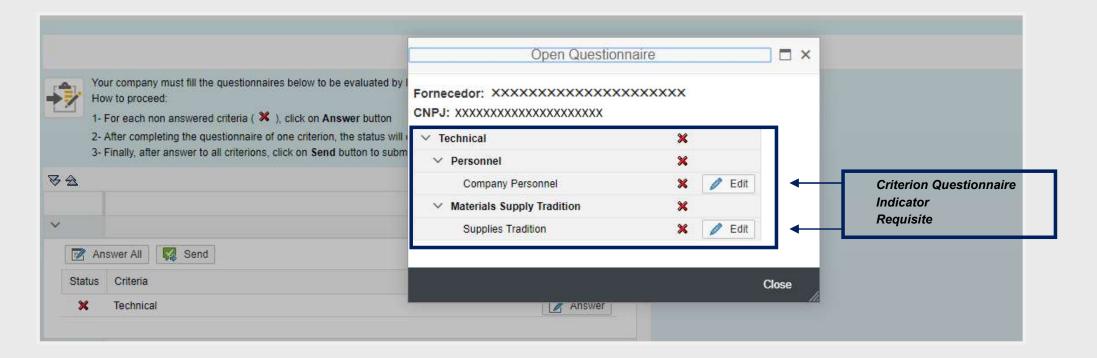


You need to follow complementary orientations to answer the Technical Criteria Questionnaire. These Criterias are not applied to the supplier which are classified as Reseller/Distributor.



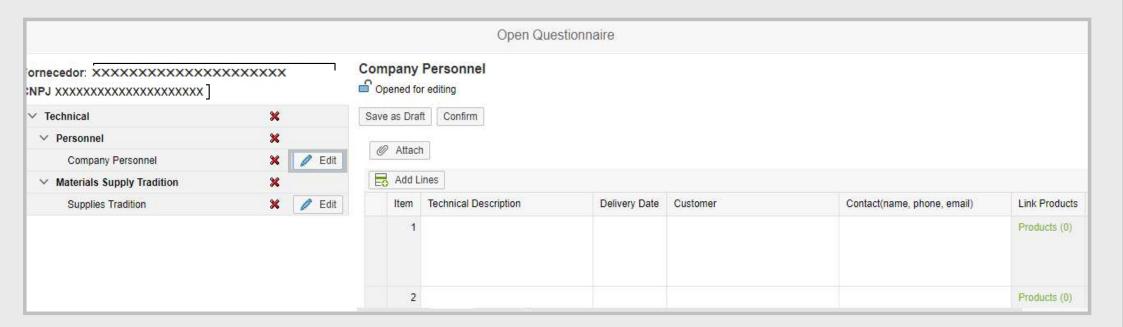


After clicking on the "Answer" button, the page below is shown and the questionnaire information will be displayed with more details.





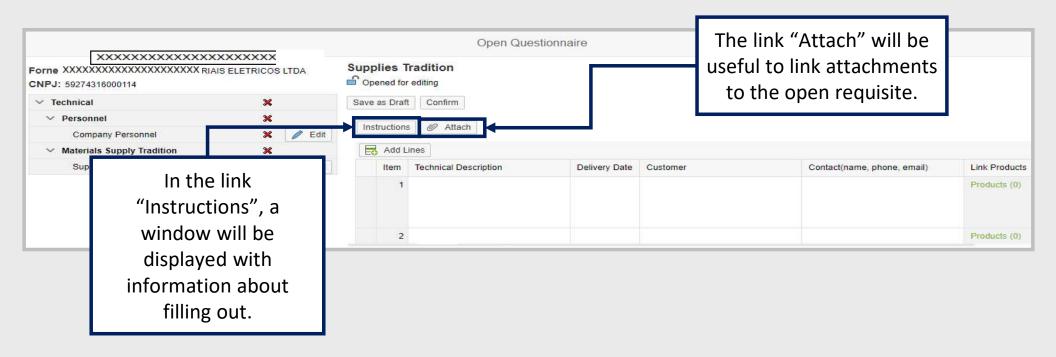
After choosing a requisite, click on the "Edit" button to answer the form. A window with the corresponding fields is displayed.





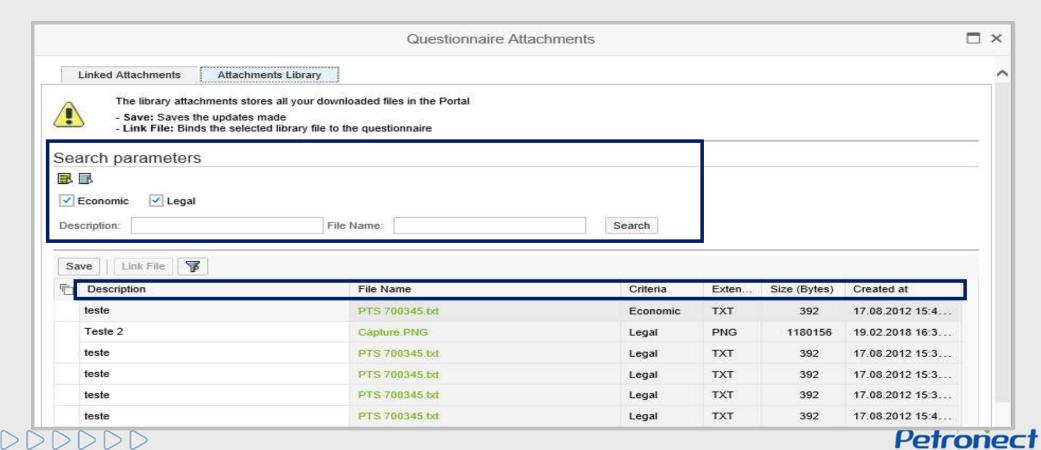
In some requisites of the Technical Criteria, some attachments must be linked to the respective Products.

ATTENTION: The file attachment (s) to a requirement of the Technical Criteria is analogous to the process explained above in Legal Criteria.

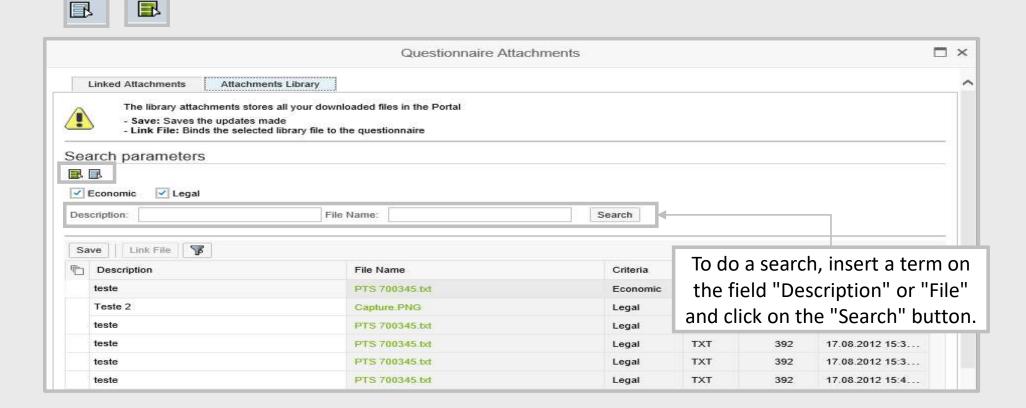




In order to get the search for files inside the "Library Notes" in the Search Parameters section easier, a search filter will be displayed.

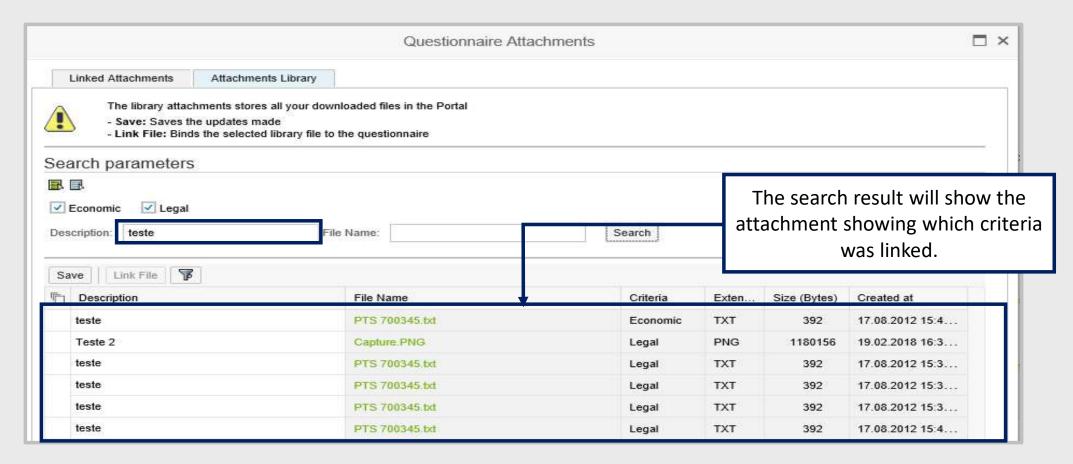


In the illustrated buttons below, will be possible to select all criterias shown or uncheck them.





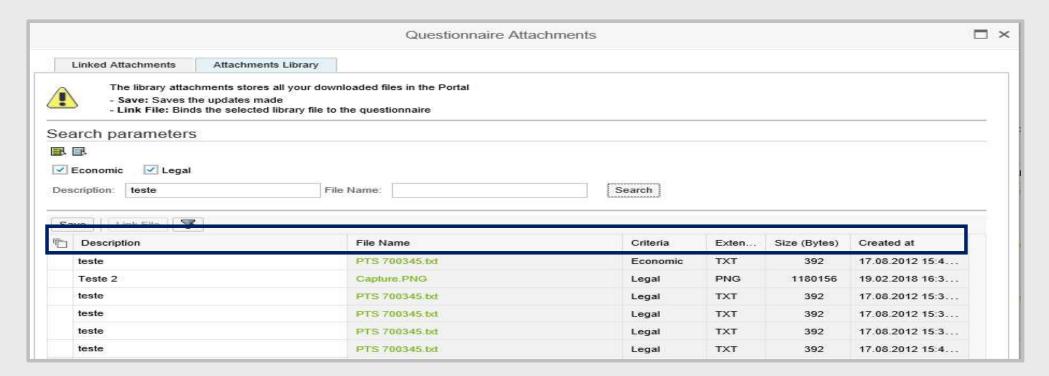








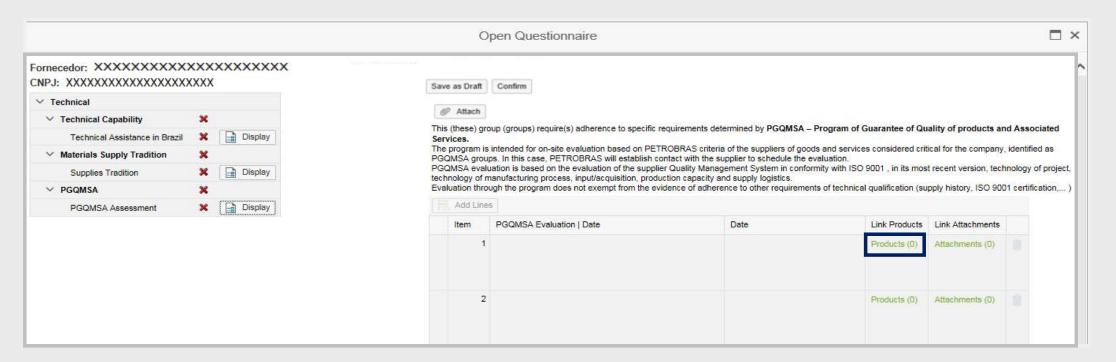
It will be possible to request filter's results through the columns. You just have to click on the column title you want. For example, in the "Created" column, after clicking documents will be sorted on more recent dates.



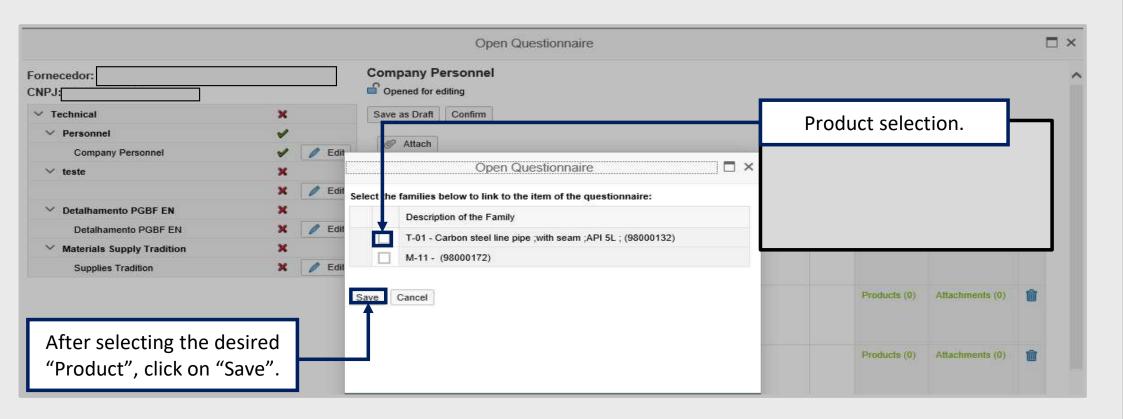




Select "Products" to fill in the "Link Products" column.

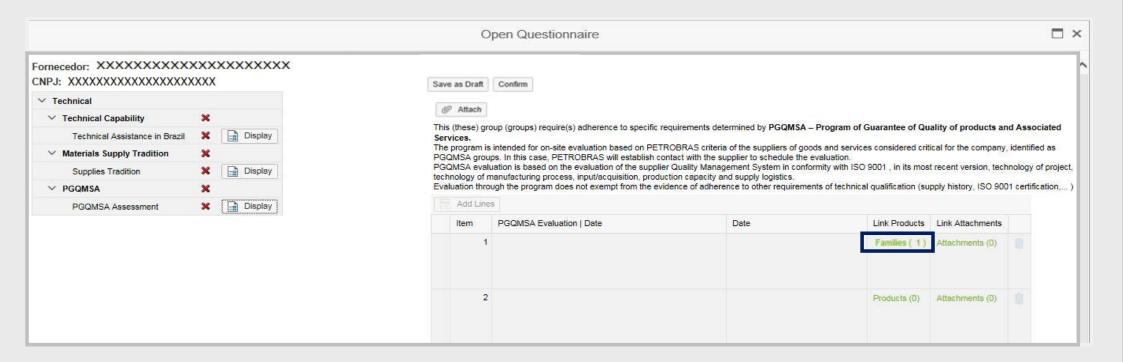






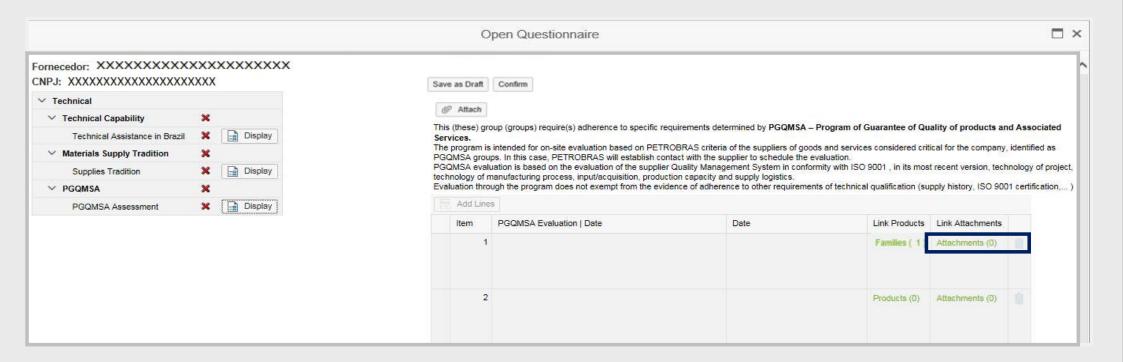


The window presents the table indicating the Product Group(s) number linked to the respective requisite.



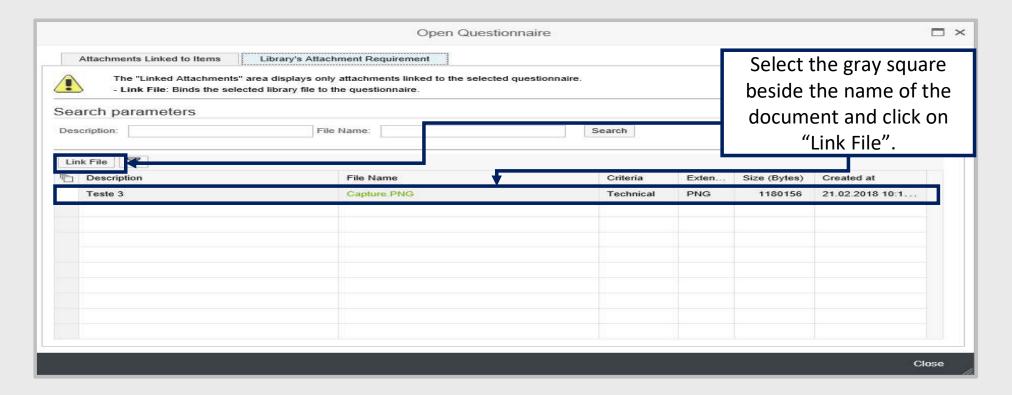


Select "Attachments" to link the file(s) to the product.





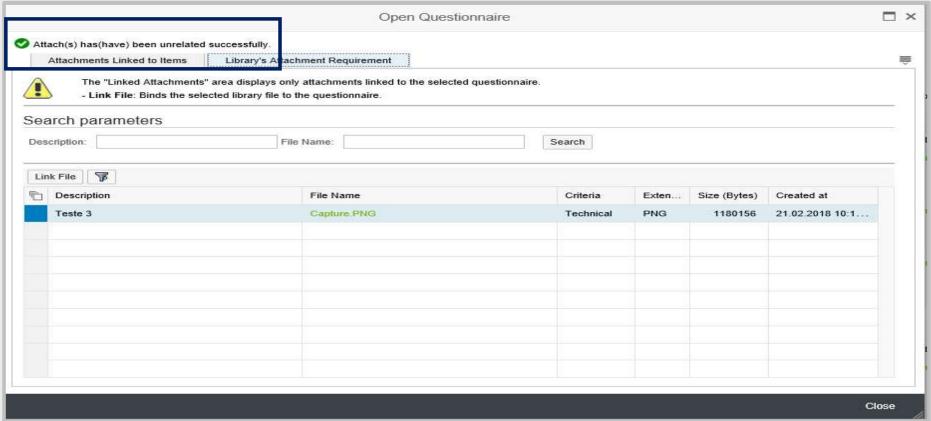
A new window is shown. Click on the "Attachments Linked to Document" sheet. The attachment linked before the open requisite is displayed, as shown below:





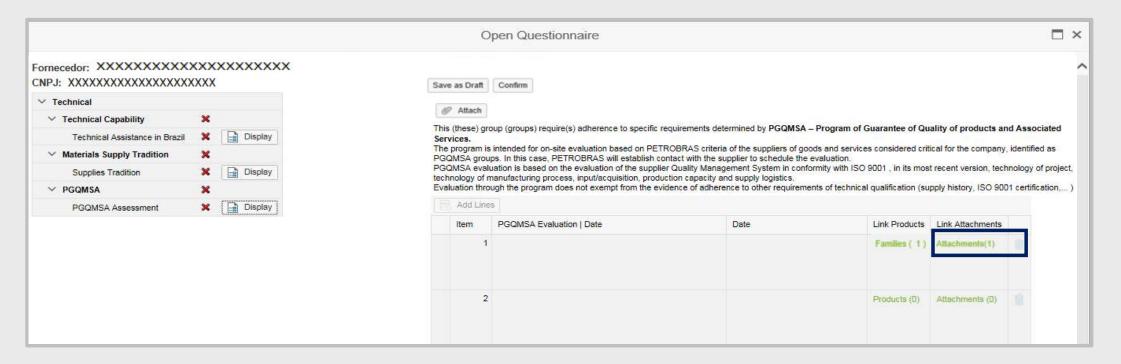
DDDDDDD

After this procedure, the successful message is displayed, as shown below:





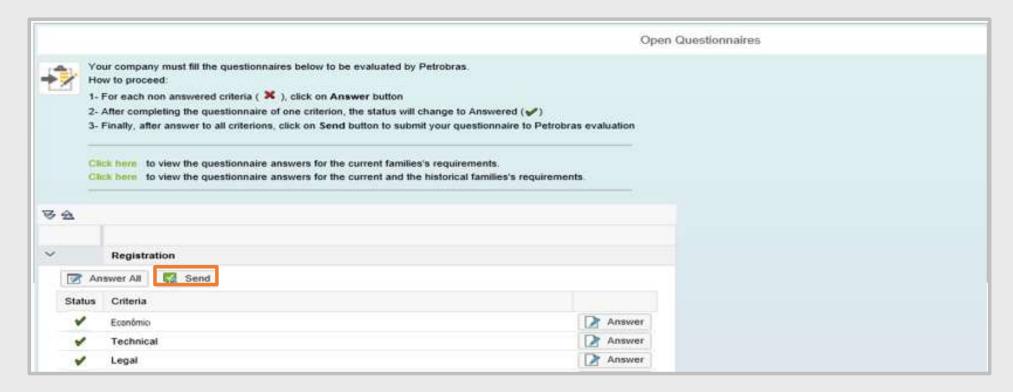
The window presents a table indicating the Product(s) number linked to the requisite and the attachments number linked to the product.







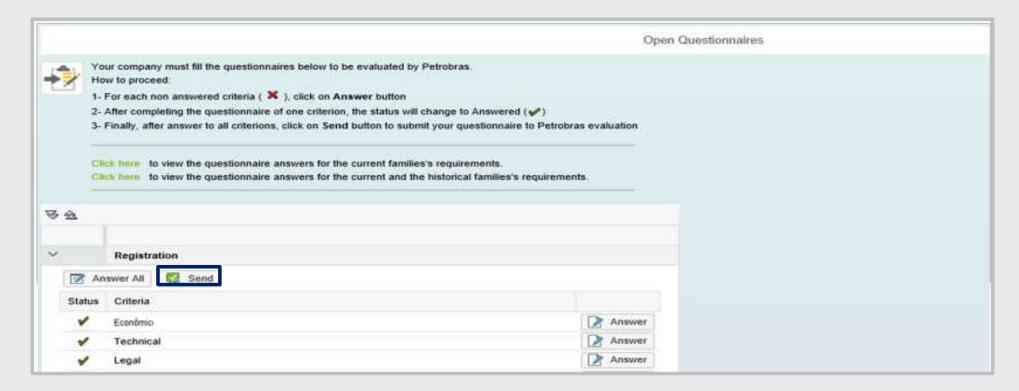
The questionnaires can only be sent if all of them are completed. After clicking on "Send", a confirmation pop-up is displayed.







The questionnaires can only be sent if all of them are completed. After clicking on "Send", a confirmation pop-up is displayed.







For companies that provide at least one of the services listed below, the system will allow the Integrity Criteria assessment questionnaire, of the registration type, to be sent separately from the other questionnaires.

```
99005700 - Chartering and operation of MODU (Mobile Offshore Drilling Unit)
```

99006301 - [PQ] Chartering or transporting people and cargo by plane;

99006580 - Chartering of rafts and pushers;

99007770 - [PQ] Chartering or transportation by helicopter of people and cargo (cycle 2019);

99005521 - Chartering and operation services of Floating Production Units (FPUs);

99006160 - Chartering of Unit for Maintenance and Safety (UMS);

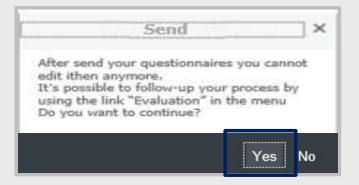
99006510 - Chartering of tugboats and towing services;

99007710 - [PQ] Chartering of maritime support vessels and support services for floating units (cycle 2019);

99007711 - [PQ] Affreightment of special vessels;

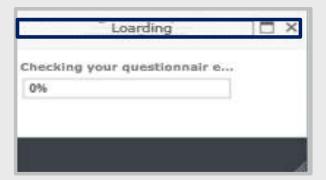


After sending the questionnaire, a message is displayed. Click on "Yes" to confirm. After sending the questionnaire, it cannot be edited anymore.



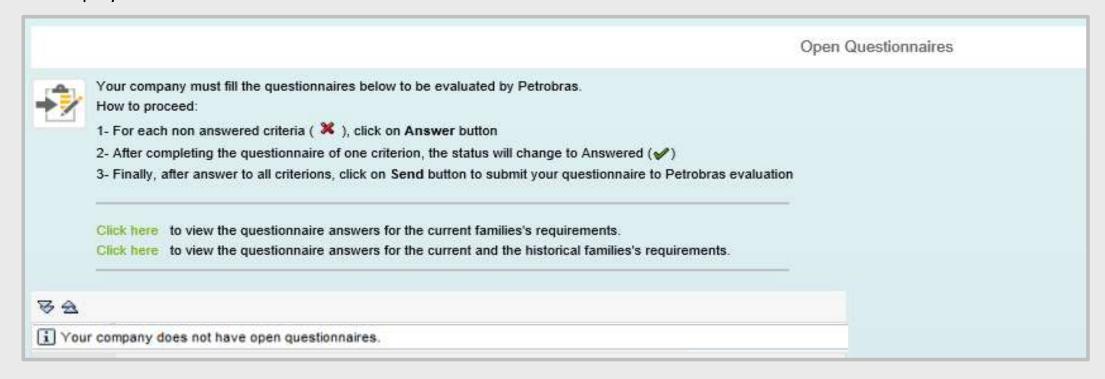


After sending the questionnaire a message will be displayed informing that it is being checked by the system.



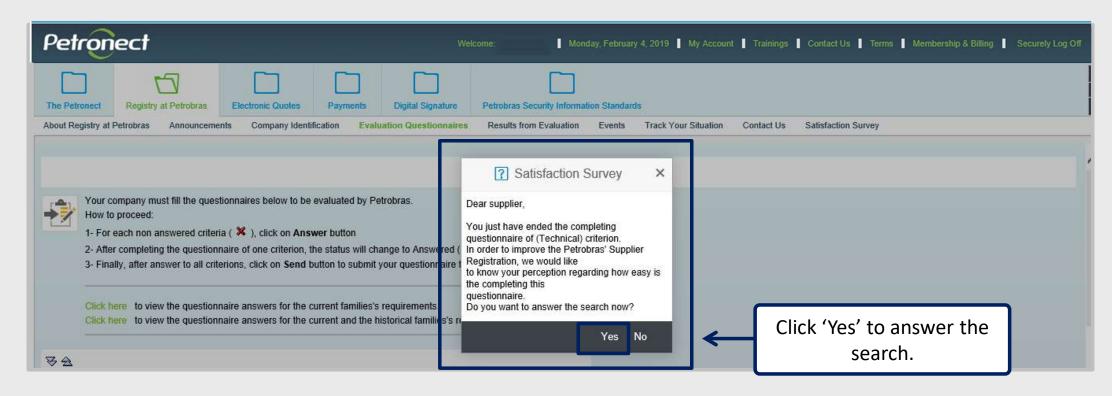


After sending the questionnaires, a message informing that the company doensn't have an open questionnaires will be displayed.





After sending the questionnaire, a message will be displayed suggesting a response to the Satisfaction Survey.





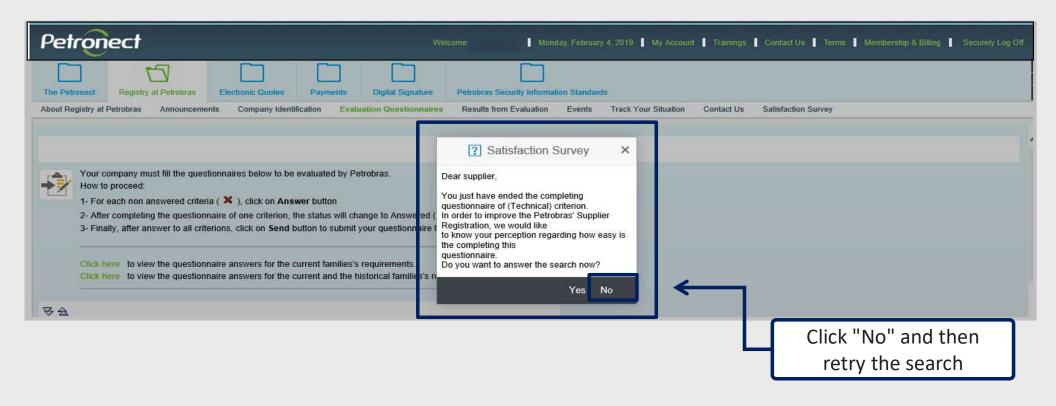
Answer the search and then click the "Send"

button

Satisfaction Survey		
Satisfaction Survey Test 19.11.2018		î
001. TEST AMANDA 20.11		
OA		
ОВ		
002. Test Amanda 16.11		
Red 2		
Red 3		
003. How do you rate the completion of this questionnaire?		
○3		
1 Very easy		
○ 5		
O 4		
O 2		
004. how old are you?		
20		
□ 30		
	Return	Send

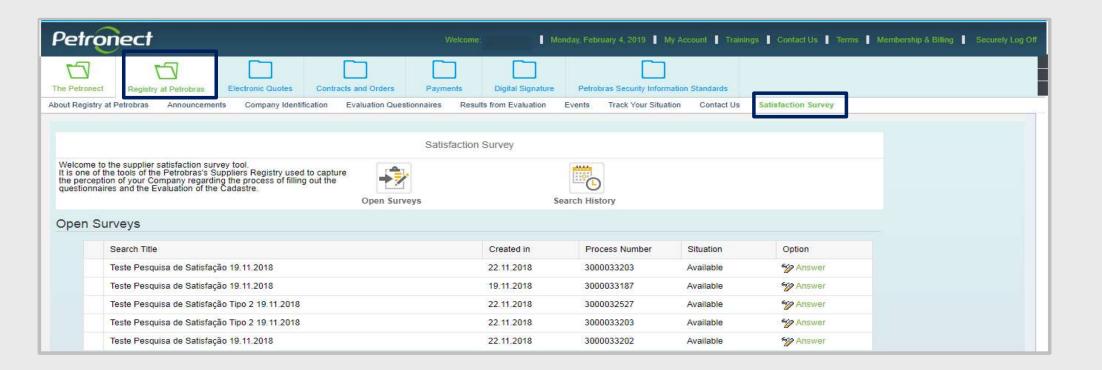


You can answer to Satisfaction Survey later.





The surveys to be answered will be stored in the "Satisfaction Survey" menu.







Open Questionnaires



Your company must fill the questionnaires below to be evaluated by Petrobras.

How to proceed:

- 1- For each non answered criteria (34), click on Answer button
- 2- After completing the questionnaire of one criterion, the status will change to Answered ()
- 3- Finally, after answer to all criterions, click on Send button to submit your questionnaire to Petrobras evaluation

Click here to view the questionnaire answers for the current families's requirements.

Click here to view the questionnaire answers for the current and the historical families's requirements.

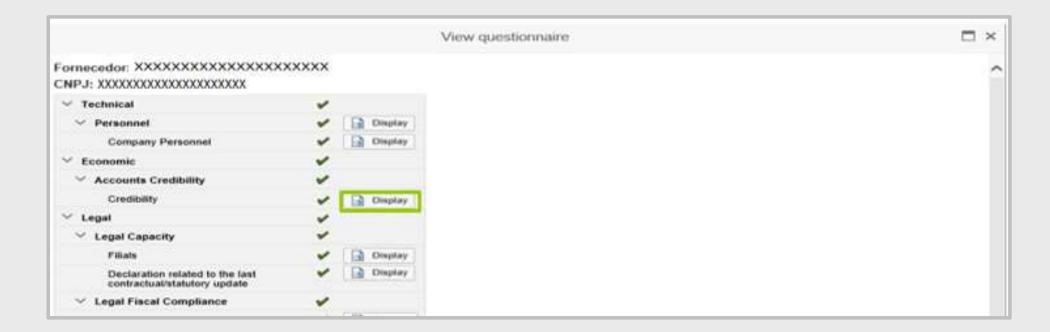




i Your company does not have open questionnaires.

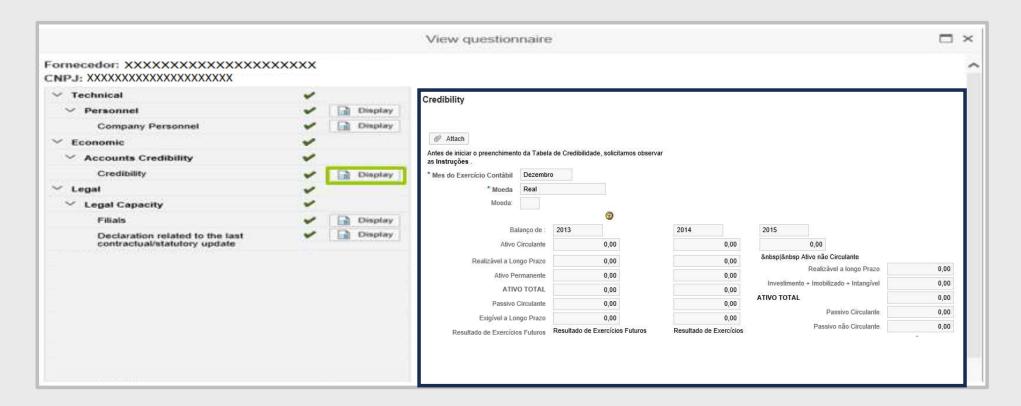


After this step, the following page with the answered questionnaires will be displayed. Click on the "Display" button to view the last answers of the desired questionnaire.

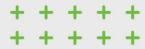




After clicking on "Display", the last answers of the questionnaire will be displayed.











WHEN WE CREATE A GOOD BRAND, WE OPEN A PORTAL TO THE FUTURE.



